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Massachusetts High Technology Council
7-Step Return to Work Recovery Framework


The Massachusetts High Technology Council’s Executive Committee along with a diverse group of private sector leaders have developed a Recovery and Return to Work framework designed to restart the Commonwealth’s economy while protecting the health of residents.

The framework development initiative, led by MHTC Executive Committee member Steve Pagliuca, Co-Chairman of Bain Capital and Co-Owner of the Boston Celtics, identifies seven scientifically-based, growth-minded tenets critical to ignite the Commonwealth’s economy in the wake of the COVID-19 crisis. The plan has been thoroughly vetted by senior executives with global perspectives and was informed by published insights and data from McKinsey & Company. It is designed to guide leaders from the public and private sectors in the months to come.

On April 20, more than 30 C-level leaders from the diagnostic testing, life sciences, health care delivery and manufacturing sectors convened to review and contribute to the framework and validate its key recommendations:

1. **Timing & Capacity Model:** Determine when to reopen by dynamically modeling hospital capacity & progress on steps #2-7.
2. **Treatment:** Identify and develop mechanisms (communication, infrastructure) for the most promising treatments.
3. **Segmentation:** Sequence sectors returning to work according to risk and ability to safeguard.
4. **Robust Testing:** Develop mass testing plan to be used to identify virus spread.
5. **Workplace Norms:** Develop “back to work safeguards” to minimize recurrence.
6. **Robust Tracing:** Develop mass tracing plan to be used to contain the virus spread and prevent a second surge.
7. **Reimagine Support Services:** Develop guidelines for realigning unemployed workforce, back-to-school (& childcare), and transportation.
The Council’s Recovery and Return to Work Initiative will support the strong public-private partnership that exists in the Commonwealth. The intent of the plan and the overall effort is to support Governor Baker’s efforts, his partnership with governors from the Northeast, and inform Congressional decisionmakers and Massachusetts legislative leaders on workplace safety, economic development and stimulus, public investment, taxation and other key policies.

As importantly, the Recovery and Return to Work Initiative will provide business leaders and innovation economy employers with peer-validated and timely information needed to help them restart operations and return to work safely and successfully.

By leveraging the Council’s CEO-level network, our team of subject matter experts and contributors will help to identify the specific conditions that must be in place to allow for restart and encourage individuals to engage in economic activity.

About the Massachusetts High Technology Council – www.mhtc.org

The Massachusetts High Technology Council, Inc. is an organization of CEOs and senior executives representing technology companies, professional services firms, and research institutions who are dedicated to creating and sustaining conditions that support investment, job growth and improved quality of life in Massachusetts. Our members are growth-oriented, knowledge-intensive employers and institutions that develop, deliver and depend on technology products, services and innovations to advance their organizational objectives—a definition which covers just about all business enterprises in Massachusetts today.

The Council advocates for the high technology economy in Massachusetts by providing members with opportunities to connect with peers, and by facilitating cooperative relationships and results-focused strategies among senior leaders from industry, finance, academia and government.

Our mission is simple: to help make Massachusetts the world’s most attractive place in which to live and work, and in which to create, operate, and grow high technology businesses.

Founded in 1977, the Council has consistently led the development and implementation of strategies that impact the most important state, local and federal policy issues facing technology-focused organizations. The Council’s lean-by-design staffing model ensures we are focused on policy issues that are most critical to CEOs and senior executives.

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1 McKinsey and Company’s latest published works are available at www.mckinsey.com/coronavirus